



A Multifaceted Approach to Student Advocacy & Support

International Student Orientation



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Today's Presentation



Understanding the complex needs of today's college students



Solutions-driven, innovative approach to triage and support all students



Resources available to help address barriers



Thinking about how we can work together to increase knowledge of resources and support services

Food For Thought



National data consistently demonstrates an upward trend in the prevalence of mental health concerns for college students



Data from the 2021 #REALCOLLEGE survey showed that out of nearly 200,000 respondents, 29% experienced food insecurity and 48% were concerned about safe housing



More than one-third of international students responding to the 2022 International Student Barometer survey reported feeling stressed - 42% noted worries about not being able to complete their studies



Solutions In Action

**Help-A-Zip
Referral
Program**

*We are
Connectors &
Cheerleaders!*



**Campus
Cupboard**



**Financial
Education
& Support**



**Parent &
Family
Relations**



**Holistic
Wellness
& Special
Projects**



**Community
Engagement &
Partners**



**Off-Campus
Living &
Commuter
Resources**



Resource #1: Help-A-Zip Referral





Linking with ZipAssist

Your go-to resources for student advocacy and support

- **Refer:**
 - Go to www.uakron.edu/referral
 - Categorize your concern
 - Provide us with some details
- **Support:**
 - Trust that we will work on the referral from here
 - Reach out if new information surfaces or worsens
- **Retain:**
 - Our goal is to triage the concern, connect with the student, share resources and offer tangible solutions
 - This approach looks different for every student and every situation

Resource #2: Campus Cupboard



Robust Network



The University
of Akron

- **Grab & Go**
 - Six location across campus: JHTStudent Union, Simmons Hall, Folk Hall, Law School, Bierce Library, and Polsky Building
- **Walk-In Pantry**
 - Two spaces in Simmons Hall, open Monday-Friday with varied hours, published semesterly
- **Online ordering**
 - Available at www.uakron.edu/cupboard with optional locker pick-up
- **Bi-monthly grocery distribution**
 - Located behind Bierce Library and the Lot next to Central Hower, second and fourth Thursday from 11am-1pm

Roo-Store
Professional Clothing

Volunteer Opportunities
Campus Community Garden

Resource #3: Financial Wellness Education



Tonight
Postponed
Makeup
Double Header
Sunday April
23 starting @1

Financial Education & Support

- **Community Partners**

- College of Business
 - Coming soon: peer financial coaching
- PNC Bank
 - Jumpstart – Powered by PNC [first-gen, first-year]
 - *Kick-off: August 24 at 2pm – Simmons*
- Habitat for Humanity
- Akron-Canton Regional Foodbank
- Salvation Army of Summit County
 - Case management and financial assistance
- United Way of Summit & Media
 - Financial Empowerment Center

- **Workshops**

- **Retention & Completion Grants**

- Efforts to aid re-enrollment and persistence for under-resourced students

- **Student Emergency Financial Assistance [SEFA]**

- One-time emergency hardship grant to help with non-tuition expenses for eligible students.
- Emergency housing & job placement



Resource #4: Off-Campus Living & Commuter Resources



Community Connections

- Commuter Student Organization
- Collaboration with downtown business/activities
- Programs
 - Housing Fairs
 - Commuter Carnival *[August 22 at 11am – Simmons]*
- Landlord relationships
- Connecting students to local properties
 - Renting within your budget
 - Identifying options in the community
 - Connections to mitigation resources



Resource #6: Holistic Wellness Programming



Other Initiatives

- **RADical Health**
 - Peer-to-Peer, guided four-week session
 - Focus on mental health and goals
- **re:center**
 - Creating a serene spaces for students to recharge
- **Training**
 - MHFA, QPR, True Colors
 - Educating campus about resources and support
- **Grants & Donor Stewardship**
 - Support for additional programming and projects
- **Internships**
 - Educational opportunities for UA students
- **Homeless Higher Education Liaison Learning Network**
- **Affordable Childcare**
 - Partnerships with the YMCA & Salvation Army of Summit Co.
- **Ohio Reach**
 - Connecting with students who have experience in foster care or kinship care



Student Support Services



Student Support

- Counseling
 - Click → [#ZipsTakingCare](#)
- Financial Aid
 - Click → [Student Aid](#)
- Service & Leadership
 - Click → [Student Life](#)
- Student Involvement
 - Click → [RooConnect](#)
- Online resources directory
 - Click → [Online resources](#)

STUDENT SUPPORT SERVICES

WE ARE AKRON

OFFICE OF ACADEMIC AND RETENTION SUPPORT

Serving Choose Ohio First, Collegiate Success and Akron Rises scholars

- 330-972-7760
- oars@uakron.edu
- uakron.edu/oars

ACCESSIBILITY/ACCOMMODATIONS

Providing reasonable accommodations and a supportive, well-resourced environment to students with disabilities

- 330-972-7928
- access@uakron.edu
- uakron.edu/access

CAREER SERVICES

Helping students find on-campus employment, internships and reach career goals

- 330-972-7747
- career@uakron.edu
- uakron.edu/career

COUNSELING SERVICES

Free and confidential personal, career, group and educational counseling

- 330-972-7082
- uakron.edu/counseling

ESPORTS

Offering a variety of different gaming clubs

- 330-972-4616
- uakron.edu/esports
- uakron.edu/discord

EXPLORATORY ADVISING AND ACADEMIC SUPPORT

Assisting undecided students and providing resources to guide them in the right direction

- explore@uakron.edu
- uakron.edu/advising/exploratory

HEALTH SERVICES

Offering appointments to students with certified family nurse practitioner health care providers

- 330-972-7808
- healthservices@uakron.edu
- uakron.edu/healthservices

INFORMATION TECHNOLOGY/ HELP DESK

Free tech support and troubleshooting help, including password reset, access to MyAkron and more

- 330-972-6888
- helpdesk@uakron.edu
- uakron.edu/it

MILITARY SERVICES

Providing comprehensive services for new and returning Veterans and their families

- 330-972-7838
- veterans@uakron.edu
- uakron.edu/veterans

MULTICULTURAL DEVELOPMENT

Providing academic programs and services for multicultural students

- 330-972-6769
- omd@uakron.edu
- uakron.edu/omd

PARKING SERVICES

Information about parking permits and shuttle services

- 330-972-7213
- parking@uakron.edu
- uakron.edu/parking

RECREATION CENTER/ WELLNESS SERVICES

Recreation facilities, fitness classes, intramural sports

- 330-972-2348
- srwc@uakron.edu
- uakron.edu/rec

RESIDENCE LIFE AND HOUSING

- 330-972-7800
- reslife@uakron.edu
- uakron.edu/reslife

STUDENT ACCOUNTS

Assisting with student account and billing information, payment plans and more

- 330-972-5100
- cashier@uakron.edu
- uakron.edu/student-accounts

STUDENT FINANCIAL AID

Assisting with questions related to scholarships, loans, grants and work-study

- 330-972-7032
- uakron.edu/finaid

STUDENT LIFE

Building community through opportunities to engage, serve and lead

- 330-972-4636
- uakron.edu/studentlife

TUTORING

Free assistance with writing and math assignments

- tutoring@uakron.edu
- uakron.edu/tutoring

UA POLICE DEPARTMENT

Providing free escorts, battery jumps, vehicle lockout support and enhancing safety

- 330-972-2911
- (911 IN EMERGENCY)

UNIVERSITY LIBRARIES

Providing laptops for check out, printing, tutoring, research assistance and more

- uakron.edu/libraries

ZIPASSIST

Serving as the central information hub at UA

- 330-972-7272
- uazipassist@uakron.edu

Campus Cupboard

Providing students in periodic need with access to basic necessities

- uakron.edu/cupboard

Help-A-Zip Referral

Helping students with personal or academic difficulties

- uakron.edu/referral

Off-Campus Living/ Commuter Resources

Helping students succeed and fostering student engagement

- uakron.edu/offcampus

ZIP CARD/MEAL PLANS

Meal plans

- myplans@uakron.edu
- uakron.edu/dining

Zip Card (Student ID)

- 330-972-5637
- zipcard@uakron.edu
- uakron.edu/zipcard

Closing Thoughts



Powered by institutional data and trends, we are deploying timely and responsive resources for our students



Encouraging student help-seeking and providing social support are keys to creating a caring campus environment



By working together, we can remain effective and efficient in our response to (and forecasting of) student concerns



Upcoming Events...

Join us for the 3rd annual

COMMUTER CARNIVAL & FUN FAIR

THURSDAY, SIMMONS HALL FRONT LAWN
AUGUST 22
11:00 AM - 1:00 PM

UA STUDENTS

Event Details

Learn about campus resources and grab free giveaways and snacks! Enjoy inflatables, yard games, and enter the raffle to win a car care kit!

For more information:
 Greg Hustak, Coordinator of Outreach in ZipAssist at gkh7@uakron.edu

Off-Campus Living THE UNIVERSITY OF AKRON ZipAssist

SIMMONS HALL
WELCOME BACK
 LET'S
TACO
 ABOUT STUDENT SUPPORT SERVICES

AUG. 28, 11-1 PM
SIMMONS 1ST FLOOR

ReStore Habitat for Humanity of Summit County ZipAssist The University of Akron

UNIVERSITY OF AKRON MOVE-IN SALE

Save money, save the planet, support our community.
 Shop great deals at the Summit County ReStore to find great additions to your residence hall or apartment including furniture, appliances, rugs, lamps, and more! All sales help raise needed funds to build and repair affordable housing in our community.

August 12th-August 31st
\$5 Off \$20

Exclusive discount for UA students and faculty. Must show UA ID at checkout & provide cashier coupon before sale. Only valid at the Summit County ReStore. No other discounts apply.

COUPON

Summit County ReStore at 2301 Romig St. Akron, OH 44320

EVENTS SCHEDULE

FALL 2024

- AUG 28** FIRST WEEK PHOTOS WITH ZIPPY Student Union, 11 AM-1 PM
- SEP 19** STUDENT SUPPORT SERVICES FAIR Student Union, 11 AM-1 PM
- OCT 9** TIME MANAGEMENT WORKSHOP Bierce Library???
- NOV 14** DONUT STRESS: STUDY SESSION Bierce Library, 3-5 PM

MORE INFO: BCOY@UAKRON.EDU

POP-UP PANTRY FOOD DISTRIBUTION



THE UNIVERSITY OF AKRON
 Lot 24 South (next to Simmons Hall)
 301 E Buchtel Ave
 Akron, OH 44304

2ND THURSDAY OF THE MONTH

July 11, 2024 11am-1pm	October 10, 2024 11am-1pm
August 8, 2024 11am-1pm	November 14, 2024 11am-1pm
September 12, 2024 11am-1pm	December 12, 2024 11am-1pm



Questions? Please call 330.535.6900

FOOD DISTRIBUTION THE SALVATION ARMY



Cupboard@uakron.edu • uakron.edu/cupboard Instagram @uakronzipassist • [Beacons.ai/zipassist](https://beacons.ai/zipassist)

AUGUST 29TH DATE CHANGE!!! LOCATION: TURNABOUT BY HONORS DORMS & BIERCE LIBRARY	←← FOOD DISTRIBUTION
SEPTEMBER 26TH LOCATION: TURNABOUT BY HONORS DORMS & BIERCE LIBRARY	←← FOOD DISTRIBUTION
OCTOBER 24TH LOCATION: TURNABOUT BY HONORS DORMS & BIERCE LIBRARY	←← FOOD DISTRIBUTION
NOVEMBER 21ST DATE CHANGE!!! LOCATION: STUDENT UNION, ROOM 335	←← FOOD DISTRIBUTION
DECEMBER 5TH LOCATION: SIMMONS HALL, LOBBY	←← HOT MEAL
JANUARY 25TH LOCATION: SIMMONS HALL, LOBBY	←← HOT LUNCH

11 am - 1 pm
 *WHILE SUPPLIES LAST





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ZipAssist
The University of Akron